

# Participation in the Workplace

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## Preliminary Programme

Friday \* March 2<sup>nd</sup> \* 2007

DHRN 2<sup>nd</sup> Annual Conference \* Vancouver BC

Organized By:



[www.dhrn.ca](http://www.dhrn.ca)



Being Held At:



1763 Comox St., Vancouver BC  
The Comox Room

## DHRN 2<sup>nd</sup> Annual Conference - Participation in the Workplace 2007

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### Content

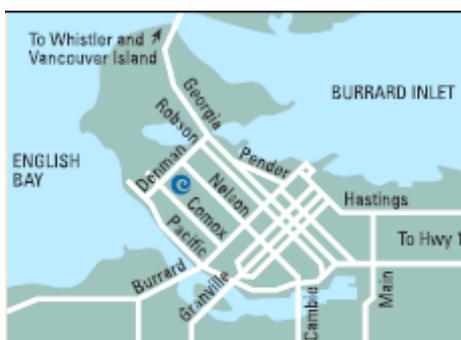
The Disabilities Health Research Network (DHRN) is pleased to announce its 2nd Annual Conference entitled: *Participation in the Workplace*, which takes place on **Friday, March 2nd, 2007** in Vancouver BC.

The 4 keynote speaker presentations and facilitated discussions will range the spectrum: from work in the home by mothers with disabilities, to participation in education as a student and as an employed teacher with disabilities, to the more specific effects and challenges persons with arthritis face in managing the disease in the workplace, including work in the home, and to the wider challenges of emotional labour for disabled people within paid employment.

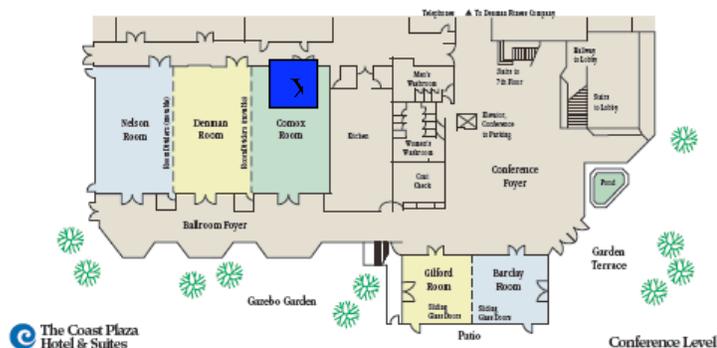
There will also be facilitated built-in networking opportunities for participants to meet and share disability health research interests and activities throughout the day, as well as a facilitated afternoon workshop discussion around future Disabilities Health Research Network initiatives and strategic directions to expand membership research needs and interests.

### Date and Venue

The 2<sup>nd</sup> Annual Conference takes place at the Coast Plaza Hotel, Stanley Park in Vancouver BC on Friday, March 2<sup>nd</sup>, 2007, in The Comox Room. This hotel is located in the heart of the West End of Vancouver, at **1763 Comox Street**. Please see the website: [www.coasthotels.com](http://www.coasthotels.com) for further details. You can also refer to the maps below for street & room locations.



Vancouver Downtown



The Comox Room Hotel Location



## DHRN 2<sup>nd</sup> Annual Conference - Participation in the Workplace 2007

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### Accommodation

Accommodation is available at the Coast Plaza Hotel at 1763 Comox Street. **DHRN Conference special room rates are available, but in order to secure this rate you must reserve your room by Thursday, February 8<sup>th</sup>, 2007.** To make your reservation please contact the Coast Plaza Hotel directly at (604) 688.7711, or toll free at 1.800.663.1144 and quote 'DHRN Conference' for the group rate. Please see details below for available travel stipends for DHRN members traveling from outside the Lower Mainland.

### DHRN Travel Stipends

The DHRN is pleased to offer a travel stipend of up to \$500.00 to individual DHRN members traveling to attend the 2<sup>nd</sup> Annual Conference from outside the Lower Mainland. Please advise us of your intent to access the travel stipend when you register. For further eligibility details please contact the DHRN Provincial Coordinator directly, Sylvie Zebroff, at 250.807.8793 or email: [dhrrn.info@ubc.ca](mailto:dhrrn.info@ubc.ca).

### Registration Process

Registration for the DHRN 2<sup>nd</sup> Annual Conference is **FREE**. Registration capacity is **limited**, however, so we ask that you **REGISTER as soon as possible**.

**PLEASE REGISTER** by Friday, February 23<sup>rd</sup>, 2007:

by email: [dhrrn.info@ubc.ca](mailto:dhrrn.info@ubc.ca) or [sylvie.zebroff@ubc.ca](mailto:sylvie.zebroff@ubc.ca)  
or by phone: 250.807.8793  
or by fax: 250.807.8001

We would appreciate the following information when you register:

<b>Name:</b>	
<b>Organization:</b>	
<b>Address:</b>	
<b>City:</b>	
<b>E-mail:</b>	
<b>Phone #:</b>	
<b>Current DHRN Membership</b>	Yes or No
<b>Disabilities Health Related Areas of Interests / Research</b>	e.g. keywords: paid employment, disability, adults, etc.
<b>Specific Dietary Requirements (If Any):</b>	e.g. vegetarian, gluten-free, etc.
<b>Valet Parking Required:</b>	Yes or No
<b>Travel Stipend Request:</b>	Yes or No
<b>I agree to share my contact information with other DHRN conference participants:</b>	Yes or No

# Participation in the Workplace 2007

Friday, March 2<sup>nd</sup>, 2007 \* The Coast Plaza Hotel, Stanley Park \* Vancouver, BC

<b>MARCH 2<sup>nd</sup></b>	<b>PRELIMINARY PROGRAM</b>
08:30 to 09:00	Registration / Coffee & Muffin DHRN Member Mixer
09:00 to 09:30	Welcome and Introductions
09:30 to 10:00	Keynote Speaker: <b>Dr. Catherine Bachman</b> Topic: Mothers with Arthritis: The Ups & Downs of Participation
10:00 to 10:20	Facilitated Group Discussion
10:20 to 10:45	Refreshment Break
10:45 to 11:15	Keynote Speaker: <b>Johanna Johnson</b> Topic: The Full-Circle Effect – Sharing of Education
11:15 to 11:35	Facilitated Group Discussion
11:35 to 12:15	“Working” Luncheon provided in the Meeting Room
12:15 to 12:45	Results of DHRN Membership Survey & Focus Groups & Overview of New DHRN Initiatives
12:45 to 13:15	Keynote Speaker: <b>Dr. Dianne Lacaille</b> Topic: Topic: Arthritis and employment - Making it work.
13:15 to 13:35	Facilitated Group Discussion
13:35 to 14:05	Keynote Speaker: <b>Dr. Rob Wilton</b> Topic: Disabled People & the Challenges of Emotional Labour
14:05 to 14:25	Facilitated Group Discussion
14:25 to 14:45	Refreshment Break
14:45 to 16:30	Workshop Discussion / Networking Opportunities
16:30 Onward	<b>Social Scene / Wine &amp; Cheese Mixer</b> <b>Continued Networking Opportunities</b>

**Keynote Speakers:**



**Dr. Catherine Backman**

Catherine Backman, PhD, OT(C), FCAOT  
Associate Professor  
UBC School of Rehabilitation Sciences  
And Research Scientist  
Arthritis Research Centre of Canada

**Topic:**  
Mothers with Arthritis: The Ups & Downs of Participation

Arthritis is a chronic illness affecting participation in many aspects of life, including paid and unpaid work, leisure, and family life. This presentation focuses on the occupational role of mother, and draws on data from a qualitative study examining the impact of arthritis on participation in the tasks of motherhood, which take place in home and community 'workplaces.'

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**Ms. Johanna Johnson**

**Johanna Johnson**

Johanna is currently working as a special education and classroom teacher with a long history of volunteer involvement with the disability community through the BC Paraplegic Association, BC Coalition of People with Disabilities, TETRA Society, and a support group for women with disabilities. A member of the Vancouver Elementary School Teachers Association, she is passionate about education and health issues. Ms. Johnson was the 2005 Courage to Come Back award recipient in the Physical Rehabilitation category, and she was inducted into the Terry Fox Hall of Fame in 2004.

**Topic:** The Full-Circle Effect – A Sharing of Education

Johanna will share a description/explanation of her injury (how it occurred and what it means medically), a journey through her education (post injury) and how important it has been for her; the trials and success in beginning her educator career, where she is now and the (full circle) effect of what she brings to the children whose education she shares in.

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### Keynote Speakers:



**Dr. Diane Lacaille**

Diane Lacaille, MD, MHSc, FRCP(C)

Dr. Lacaille is a rheumatologist with a Master's in Epidemiology. She is an assistant professor in the Division of Rheumatology, at the University of British Columbia, and a research scientist with The Arthritis Research Centre of Canada in Vancouver.

**Topic: Arthritis and employment - Making it work.**

Dr Lacaille will provide an overview of the problem of employment loss for people with arthritis. She will briefly review the literature and the results of her study examining risk factors for employment loss due to rheumatoid arthritis. She will discuss the results of a qualitative study describing the challenges people face at work due to their arthritis. Finally she will present results from the pilot testing of a program her team has developed to help people with inflammatory arthritis remain employed.

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**Dr. Rob D. Wilton**

Robert D. Wilton, Ph.D

Associate Professor, School of Geography and Earth Sciences  
McMaster University

**Topic:**  
**Disabled People & the Challenges of Emotional Labour**

Recent years have seen considerable interest in “emotional labour” – the work done to induce or suppress feelings to influence clients or customers – and its implications for workers in a variety of service sector occupations. However, the literature on emotional labour has had little or nothing to say about disability and the experiences of disabled people at work. This is a significant absence given the centrality of service work in the contemporary economy. This paper attempts to address this absence, using qualitative data from interviews with disabled people and employers about the nature of work in the service sector. Analysis points to the ways in which employer demands for emotional labour may prove difficult for people with a diversity of psychiatric, intellectual and physical disabilities. Difficulties people face in providing valued emotional performances risk marking them as problem workers. The analysis also demonstrates that the non-accommodating nature of workplaces requires workers with disabilities to engage in ‘extra’ emotion work in the interests of fitting in and concealing/ downplaying their impairments. The implications of the analysis for how we conceptualize reasonable accommodation in service work are discussed.

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## DHRN 2<sup>nd</sup> Annual Conference - Participation in the Workplace 2007

### TAG Facilitated Networking Team Profile

Jennifer Jasper & Desirée Mou



**Jennifer Jasper** - Since 1999, I have worked as a facilitator and educational developer with the Centre for Teaching and Academic Growth at U.B.C. My interest in group dynamics began while I was studying a very tiny worm (*C.elegans*) for my Master's work in animal behaviour. From worms to humans, I noticed that the process of interaction, integration and social friction were very similar, albeit slightly more complicated, in humans. My experience as a facilitator and educational developer has strengthened my belief in the group process. My goal is to help groups collaborate more efficiently and productively to create that change in the world that Margaret Mead spoke of when she said, "Never doubt that that a small group of thoughtful, committed citizens can change the world; indeed it's the only thing that ever has."

**Desirée Mou** - On my grade one report card, under "works well in groups" you will see circled in thick, blue ink: "needs improvement". I don't think anyone would have predicted back then that I would later become fascinated by group work. Yet my Masters thesis had me back in my home town of Lillooet studying a land use planning process involving 40 people – from the community, from industry, and from various interest groups and businesses. What I learned from four years of observing this process and talking to those involved was that they care a lot about what they do, and they truly wanted to work together and produce something exceptional. This experience fired in me a passion to help groups work with their unique challenges. It has also been key to my work at the Centre for Teaching and Academic Growth (TAG), where I have been a facilitator since 2000. Group work energizes me and I am always exploring ways to make it interesting, powerful, and productive.

### DHRN Team Profile

Dr. Bonita Sawatzky



DHRN Co-leader

Dr. Lawrence Berg



DHRN Co-leader

Yania Carrillo



Business Manager

Bronwyn Slobogean



Communications  
Coordinator

Sylvie Zebroff



Provincial  
Coordinator

### DHRN Advisory Committee Members

**Dr. Hugh Anton**, MD, FRCPC; Clinical Associate Professor, UBC Division of Physical Medicine & Rehabilitation

**Dr. Gary Birch**, Executive Director, Neil Squire Society; Adjunct Professor, Dept. of Electrical & Computer Engineering, UBC; Principal Investigator, ICORD

**Dr. Valorie Crooks**, PhD, Assistant Professor, Health Geography, SFU

**Dr. Janice Eng**, PhD, BSc (PT/OT); Associate Professor, School of Rehabilitation Sciences, UBC; Rehab Research Lab, GF Strong Rehab Centre

**Dr. Jacek Kopec**, MD, PhD; Associate Professor, Department of Health Care and Epidemiology, UBC

**Dr. Nigel Livingston**, Director, University of Victoria Assistive Technology Team (UVATT)

**Dr. Chris McBride**, Managing Director, ICORD. UBC

**Mr. John Phillips**, Executive Director, Social Development Policy Office, BC Ministry of Health

**Ms. Emese Szucs**, Manager of Accessibility Programs, Social Planning and Research Council of British Columbia (SPARC BC)

**Dr. Theo van Rijn**, MD, FRCPC; Medical Director, Rehabilitation and Ambulatory Care Services, Vancouver Acute; Chair, UBC Division of Physical Medicine and Rehabilitation, UBC, GF Strong Rehab Centre, SGAGA Clinic

**Dr. James Watzke**, PhD; Dean, Applied Research; Director, Technology Centre & Dr. Tong Louie Living Laboratory, British Columbia Institute of Technology